NORTHERN LIGHTS FESTIVAL BORÉAL 2019

JULY
4-7

VOLUNTEER PACKAGE

NLFB - CANADA'S LONGEST CONTINUOUSLY RUNNING OUTDOOR MUSIC FESTIVAL

STAFF CONTACT LIST

Cam Gillespie

Marketing Coordinator

416-835-6948

Tim Kraft

Volunteer Coordinator

705-358-7666

Max Merrifield

Executive Director

705-207-3127

Bailey Cooke

Communications Assistant

705-822-9909

Ashley Guenette

Outreach Assistant

705-498-0585

WELCOME!

Thank you so much for playing an important part in the 47th edition of Northern Lights Festival Boréal. Each and every year, it's your efforts as volunteers that makes this event a success.

I'm excited to get to know everyone and to see you all shine during the festival. We truly have some of the best volunteers in Sudbury!

In this manual you will find all the information you need to be an NLFB volunteer. We have an amazing line up of music, artists, vendors, workshops and more, so be sure to enjoy as much of it as you can!

On behalf of the entire organizing team, thank you for your contribution into making this great festival happen. We would not be here without you.

Remember to stay safe and most of all, to have fun!

DS.

MISSION STATEMENT

The Northern Lights Festival Boréal's mission is to present performance, creative and musical arts through our annual four day festival and year round activities that support the local artistic and musical talent in Northern Ontario.

MANDATE

1. COMMITMENT TO REFLECT THE CULTURAL DIVERSITY OF NORTHERN ONTARIO IN ITS OPERATION AND PROGRAMMING.

2. COMMITMENT TO TREAT ALL PERFORMERS AND ARTISTS AND THEIR WORK WITH DIGNITY, RESPECT AND FAIRNESS.

3. COMMITMENT TO DEVELOP, SUPPORT AND ACKNOWLEDGE THE VALUE OF LOCAL ARTISTS AND PERFORMERS. COMMITMENT TO DEVELOP, SUPPORT AND HONOUR THE WORK OF OUR VOLUNTEERS.

4. COMMITMENT TO DEVELOP, SUPPORT AND ACKNOWLEDGE THE INTEREST OF ITS AUDIENCES AND DEVELOPING THEIR APPRECIATION OF THE ARTS.

5.COMMITMENT TO BUILD LINKS TO THE COMMUNITY THROUGH COOPERATION AND PARTNERSHIPS WITH OTHER ARTS AND CULTURAL ORGANIZATIONS, UMBRELLA GROUPS AND OTHER COMMUNITY GROUPS.

6.COMMITMENT TO OPERATE IN A FISCALLY RESPONSIBLE MANNER WITH THE GOALS OF FINANCIAL SELF-SUFFICIENCY.

YOUR RESPONSIBILITIES

When on shift, you are representing the festival and the folk fest community. We ask that you be polite, professional and courteous at all times... And of course, have fun! It is vital that all volunteers take on their responsibility to:

- Follow the volunteer code of conduct;
- Be on time for all meetings and activities associated with your task —this will lighten the load for everyone;
- Inform your Area Coordinator as soon as possible if you are unable to meet any of your festival responsibilities;
- Pick-up your festival volunteer bracelet each day;
- Wear your volunteer shirt while on shift. This identifies you as a volunteer to the festival patrons. Remember you are an ambassador of the festival and should be helpful and courteous;
- Be aware of disabilities and special requests. Not all disabilities are the same or even visible, be very aware of that. If there are any special requests, please bring the matter to your area coordinator;
- You are likely to be asked questions to which you may not have the answers. Please seek out the answers or direct the question to another Volunteer/Area Coordinator or Festival Organizer;
- Each day, before starting your volunteer shift, please sign in at the Registration Tent and please sign out when you are done;
- Contact your Area Coordinator if you have having difficulties, or contact the Volunteer Coordinator if the issues go un-resolved;

YOUR RIGHTS

- To be identified as a volunteer, and treated as staff;
- To be treated respectfully and free of all forms of discrimination
- and/or harassment;
- To be well informed of all festival programs, procedures and
- volunteer area responsibilities;
- To feel comfortable with tasks assigned;
- To be recognized for your contribution to the festival;
- To have breaks, access to fresh water and protection from the
- elements.

YOUR BENEFITS

- Satisfaction of helping to make this community event a success
- Festival Volunteer T-Shirt
- Environmentally-Friendly water bottle
- Meal vouchers during scheduled shifts
- City of Sudbury Bus Pass
- Volunteer Hours Letter
- One day pass for every 4 hours of volunteering
- Festival pass after 12 hours of volunteering
- Post-Festival Volunteer Appreciation Party! Date and location TBD.

CODE OF CONDUCT

AS A MEMBER OF THE NORTHERN LIGHTS FESTIVAL BORÉAL VOLUNTEER TEAM:

- I WILL BE A RESPONSIBLE AMBASSADOR FOR THE FESTIVAL AND REPRESEN THE FESTIVAL IN A POSITIVE WAY;
- I WILL BE RESPECTFUL OF FESTIVAL PATRON SEATING NEEDS AT ALL FESTIVAL PERFORMANCES;
- I UNDERSTAND THAT MY FESTIVAL ADMISSION BRACELET AND T-SHIRT ARE NON-TRANSFERABLE AND REMAIN THE PROPERTY OF NORTHERN LIGHTS FESTIVAL BORÉAL, AND CAN BE REPOSSESSED UNDER THE FOLLOWING CONDITIONS:

    - IF I ATTEMPT TO BRING ALCOHOL ON SITE OR CONSUME ALCOHOL WHILE
    - ON DUTY;
    - IF I POSSESS OR USE ILLEGAL SUBSTANCES ON SITE;
    - IF I COMMIT ILLEGAL, VIOLENT OR UNSAFE ACTS;
    - IF I DAMAGE OR STEAL NLFB OR CITY OF SUDBURY PROPERTY;

- I UNDERSTAND THAT IF I CONSUME ALCOHOL WHILE OFF-DUTY, I AM EXPECTED TO DRINK RESPONSIBLY AND NOT WEAR MY VOLUNTEER T-SHIRT
- I WILL FULFILL ALL VOLUNTEER RESPONSIBILITIES TO THE BEST OF MY ABILITY;
- I WILL NOT USE NORTHERN LIGHTS FESTIVAL BORÉAL PROPERTY OR MONIES FOR PERSONAL GAIN;
- I WILL MAINTAIN CONFIDENTIALITY WITH RESPECT TO ALL NLFB INFORMATION AND RECORDS.I WILL LEAVE ALL UNDER-AGE CHILDREN AND PETS AT HOME.

THINGS TO REMEMBER...

Your schedule

Information in this handbook

Your Area Coordinator

Your work location

THINGS TO BRING...

Health card

Hat

Insect repellent

Your schedule

Comfortable shoes

Warm clothes

Rain gear

Sunscreen

Extra shirt for when you're off

Personal belongings can be left at the Registration Tent with the Registration volunteers or for a $10 deposit they can be put in a storage locker. Please leave all valuables at home. Northern Lights Festival Boréal is not responsible for any lost, stolen, or damaged items.

MEALS

Volunteers will receive two $2 and one $1 vouchers per scheduled shift or for every four consecutive hours worked. These vouchers are redeemable at any festival food vendor and be sure to ask for the $5 volunteer meal option.

SNACKS & REFRESHMENTS

A mobile water dispensing unit will be onsite so please fill up your re-usable water bottle as much as you want! Other refreshments and snacks will be available at the Volunteer Tent.

FOOD VENDORS

L.P. VENDING
CARA'S ROCKET LUNCHER
GRAMMA J'S PEROGIES
BEAVERTAILS
MY THAI PALACE
LA CASA MEXICANA
GREEN BEAM
CARIBBEAN DELIGHTS

WANDERING BEAN COFFEE
NORTHERN ONTARIO KETTLE CORN COMPANY
FIRE FLAME JERK HOUSE
SMOOTHIE SOLUTIONS/COPENHAGEN'S
IT'S NOT A PARTY
LIGHTHOUSE CATERING

TRANSIT

Northern Lights Festival Boréal will provide festival volunteers with City of Sudbury transit tickets on a limited basis. Passes are available at the NLFB office (19 Grey St., Suite 3) and Registration Tent upon request.

BICYCLE

Bike racks are available near the Registration Tent from Thursday, July 4th until Sunday, July 7th. Supervision is only provided on Saturday & Sunday from 11:00am-6:00pm. Please use bike racks at own risk. NLFB is not responsible for lost, stolen or damaged bicycles.

TAXI

This year Aaron Taxi is our Transportation Sponsor. If you require a taxi please call 705-670-0000 and wait at the Aaron Taxi stand in the York St./ Paris St. parking lot across from Bell Park.

PARKING

There is NO parking available on festival grounds from Thursday to Sunday and limited parking is available in the York St./ Paris St. parking lots.

VOLUNTEER NOMINATIONS

Did you notice a volunteer who strived to make the Festival amazing? Someone who was determined to volunteer their time and expertise to help NLFB? Nominate him or her for a NLFB Volunteer Award to celebrate their passion, dedication and community impact. Ballots are available at the Registration Tent during the festival..

VOLUNTEER HOURS LETTERS

All Festival Volunteers who have indicated the need for proof of hours worked will receive a completed Volunteer Hours Letter post-festival. If you have a specific form that must be filled out, bring it to the NLFB Office at your convenience. Volunteers must visit the Registration Tent before and after every shift to ensure your hours are accounted for.

CONFLICT/ISSUES

If you have a concern, or find yourself in conflict, please bring it to the attention of your Area Coordinator. If it is not resolved, please contact Festival Organizers Tim Kraft, Cam Gillespie or Max Merrifield. Each of us are ready to listen and explore solutions.

FAQS

WHEN WEARING YOUR VOLUNTEER T-SHIRT, YOU ARE IDENTIFIED AS AN AMBASSADOR FOR THE FESTIVAL AND MAY BE APPROACHED BY THE GENERAL PUBLIC TO ANSWER INQUIRIES. BELOW IS A CHEAT SHEET TO HELP! IF YOU DON'T KNOW THE ANSWER TO A QUESTION, PLEASE FIND SOMEONE WHO DOES.

FESTIVAL PROGRAMS

Available for FREE at Ticket Booth

PETS

Pets are allowed. Owners must adhere to standard park and city regulations. Leashes are required. Pets are not permitted in the Grace Hartman Amphitheater with the exception of service animals.

WATER ON SITE

Northern Lights Festival Boréal is plastic water bottle free! A mobile water dispensing unit is available to all festival volunteers and patrons to fill up their re-usable water bottles. If you forgot yours, you can purchase bottles at the Merchandise Tent.

LOST AND FOUND

Located at the Ticket Booth

CASH BACK

Ticket Booth will not provide cash back. We have a few ATMs available on site to provide this service to festival patrons.

WEEKEND PASSES

Those who purchased weekend passes are able to attend the entire festival, including Thursday.

REFUNDS

No refunds.

JULY 4-7 JUILLET

NORTHERN LIGHTS FESTIVAL BORÉAL 2019

TD

SAM ROBERTS BAND

K'NAAN • BEDOUIN SOUNDCLASH • BASIA BULAT

WILLIAM PRINCE • SAFIA NOLIN • BOOGAT • AL SIMMONS • ZEUS •
LEANNE BETASAMOSAKE SIMPSON • MÉLISSA LAVEAUX • BEN SURES • HAVIAH MIGHTY
CRIS DERKSEN • JANE'S PARTY • ECHLO • THE BURNING HELL • KEVIN CLOSS
ANSLEY SIMPSON • CÉLESTE LÉVIS • MAYHEMINGWAYS • OH GERONIMO • NICK FERRIO
RAYANNAH • HANNAH SHIRA NAIMAN • SHEESHAM & LOTUS & 'SON • DUNCAN CAMERON
JENNIFER HOLUB • THE ALMIGHTY RHOMBUS • JOJO WORTHINGTON • ERIC CLANCY
SHAKY STARS • DAVID DINO WHITE • EVA FOOTE • BROOKE BRUCE • POP MACH!NE • RODNEY MEILLEUR

NLFB.CA

FESTIVAL TICKETS

Festival Pass

Thursday 5:00pm - Sunday midnight
Advance: $90
Gate: $120

Student/Youth Pass

Thursday 5:00pm - Sunday midnight
Advance: $60
Gate: $65

Friday Pass

5:00pm-midnight
Advance: $35
Gate: $45

Saturday Pass

11:00am-midnight
Advance: $50
Gate: $55

Thursday Pass

5:00pm-midnight
Advance: $45
Gate: $55

Sunday Pass

11:00am-midnight
Advance: $50
Gate: $55

Afternoon Pass

11:00am-5:00pm
Gate: $15

FESTIVAL SCHEDULE

Thursday, July 4th 2019 - Sam Robert Band
Park Opens: 5:00pm
Evening Concerts: 6:00pm-11:30pm
Off-Site Venue: Townhouse Tavern, 11:30pm-2:00am

Friday, July 5th 2019 - - K'NAAN
Park Opens: 5:00pm
Evening Concerts: 6:00pm-11:30pm
Off-Site Venue: Townhouse Tavern, 11:30pm-2:00am

Saturday, July 6th 2019 - Bedouin Soundclash
Park Opens: 11:00am
Day Time Concerts: Noon-5:00pm
Evening Concerts: 6:00pm-Midnight
Off-Site Venue: Townhouse Tavern, 11:30pm-2:00am

Sunday, July 7th 2019 - Basia Bulat
Park Opens: 11:00am
Day Time Concerts: Noon-5:00pm
Evening Concerts: 6:00pm-Midnight
Off-Site Venue: Townhouse Tavern, 11:30pm-2:00am

SITE MAP

rue York Street
TAXI
rue Paris Street
Gate/Entrée
Crafters/Vendors
Artisans/vendeurs
Family Stage
Scène familiale
Main Stage
Grande scène
Licensed Area
Zone de boissons
Entrance/Entrée
Food Vendors
Vendeurs de nourriture
The General Store
Le magasin général
NLFB Merchandise
Marchandise de NLFB
Acoustic Stage
Scène acoustique
Arts Village
Village des Arts
Crafters/Vendors
Artisans/vendeurs
Entrance/Entrée
Cannas Cabaret
Cabaret
sous la toile
Lac Ramsey Lake
Quai Science North Dock

NORTHERN LIGHTS FESTIVAL BORÉAL 2019